

Community Outpatient Utilization Rates Per Client - General Population by RSN.

Operational Definition: Average number of outpatient service hours per client in a Fiscal Year by RSN.

Operational Measure: This is calculated by dividing the total number of community outpatient hours of service by the number of clients receiving hourly community outpatient services in a Fiscal Year by RSN.

Formulas:

$$\frac{\text{Number of outpatient hours in Fiscal Year by RSN}}{\text{Number of clients receiving hourly community outpatient services in Fiscal Year by RSN}}$$

Discussion: The table shows the total number of clients in the RSN who received outpatient services and the total number of hours of outpatient services delivered. By dividing the two numbers, the average hours of outpatient services per client is calculated. Statewide, the average and total number of outpatient hours is declining. The decrease in the average number of Community Outpatient hours may be partially explained by changes in Community Outpatient services reporting. In calendar year 2004, RSNs were able to report some Community Outpatient Services using per diem or daily service codes that may have been previously reported using hourly service codes. Per Diem or Daily services are not included in this table, but can be found in a separate "Per Diem Services" table.

Data Notes:

- All Community Outpatient utilization rates (i.e. count of hours of service) exclude services reported as a day of service (i.e. stabilization, residential, clubhouse, and some high intensity services) AND clients who only received services reported using a daily value.
- Clark RSN's Community Outpatient Services in 2004 included residential services as hourly services. Clark RSN stopped reporting residential services as part of Community Outpatient Services April, 2004.
- RSN counts show the number of unduplicated clients within each RSN (i.e. a person is counted once in each RSN where they receive services).
- The State total is unduplicated across all RSNs (i.e. each person is only counted once in the Statewide total even though they can be counted in more than one RSN).

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RSN	FY-2003			FY-2004			FY-2005		
	Served	Total Hours	Avg. Hours	Served	Total Hours	Avg. Hours	Served	Total Hours	Avg. Hours
Northeast	2,008	42,403	21.1	1,639	26,440	16.1	1,372	19,465	14.2
Grays Harbor	2,362	49,618	21.0	2,341	31,028	13.3	2,368	26,728	11.3
Timberlands	4,318	96,198	22.3	4,110	114,789	27.9	3,233	57,716	17.9
Southwest	4,648	74,520	16.0	4,414	72,287	16.4	4,126	55,163	13.4
Chelan/ Douglas	2,799	48,717	17.4	2,525	48,035	19.0	2,343	38,732	16.5
North Central	2,732	47,211	17.3	3,038	36,158	11.9	3,152	32,733	10.4
Thurston/ Mason	4,767	80,415	16.9	5,209	71,710	13.8	5,274	75,640	14.3
Clark	6,843	192,422	28.1	6,719	358,882	53.4	7,338	160,781	21.9
Peninsula	6,921	209,305	30.2	7,422	202,073	27.2	7,646	191,858	25.1
Spokane	10,199	257,864	25.3	10,008	309,643	30.9	9,552	333,331	34.9
Greater Columbia	16,989	291,066	17.1	19,048	323,245	17.0	18,102	324,362	17.9
Pierce	14,930	375,943	25.2	15,453	350,182	22.7	14,025	323,067	23.0
North Sound	19,248	535,159	27.8	18,403	237,802	12.9	17,493	217,442	12.4
King	31,881	1,328,490	41.7	33,404	1,159,990	34.7	32,349	895,563	27.7
Statewide	128,032	3,629,331	28.3	131,154	3,342,263	25.5	125,718	2,752,581	21.9

